



Digital-to-Analog Recording Interface

MCK's Digital-to-Analog Recording Interface helps companies bridge the gap between the proprietary digital phone systems and standard analog voice recording devices



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"YOUR CALL IS BEING RECORDED"

Call Recording is becoming standard practice in all types of businesses today. Whether for legal reasons, transaction verification, emergency 911 applications, agent training and/or customer satisfaction purposes, companies in a wide range of industries are keeping records of telephone calls. And MCK's Digital-to-Analog Recording Interface simplifies the process.

OVERVIEW

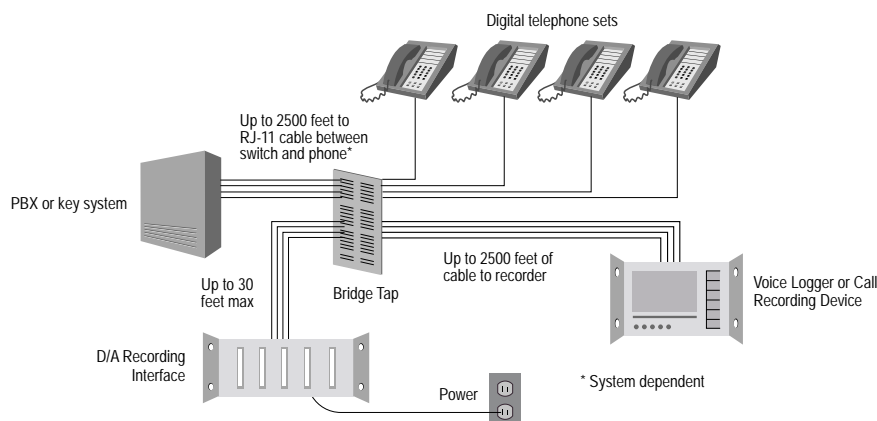
MCK's Digital-to-Analog Recording Interface converts proprietary digital PBX signals into a standard analog audio output so that calls can be easily and cost-effectively recorded on any voice logger or recording device. Supported PBX protocols include Avaya DEFINITY® ECS, and Nortel Meridian® and Norstar®. MCK's Digital-to-Analog Recording Interface units are easily configured to sit between the PBX and the telephone set. The interface is available in two configurations:

12-Slot Rack: MCK's 12-slot rack, which may be wall-mounted, is available to support 4 to 48 users, with each D/A converter card providing four channels of recording capabilities. It's the ideal solution for companies who want the flexibility to expand their recording capabilities as their call recording needs grow.

KEY BENEFITS

- **Flexible Configurations**
Support for up to 48-users.
- **Worry-free Capture**
Captures all calls through VOX or relay activation of recording devices.
- **Intelligent Recording**
Automatically begins recording when a call is detected on the line and stops when call is terminated. Will not record when someone speaks into a headset if a call is not in progress.
- **Set-side Capture**
Provides an ideal "per user" solution, since it captures the audio signal on the set side.
- **Cost Effective Expansion**
The rack-mount unit provides a low-cost expansion solution.
- **Fast Installation**
Simply bridges into the line between the PBX/KTS and the deskset.
- **Compatible with MCK EXTenders** for for DEFINITY, Meridian and Norstar Recording home-based call center agents and teleworkers who are connected through off-premises EXTenders.
- **Record-on-Demand**
Deskset can be easily programmed to turn recording on or off at the touch of a button.
- **PBX Compatibility**
Avaya DEFINITY® ECS, Nortel Meridian® and Norstar®.

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Digital-to-Analog Recording Interface for:	Avaya DEFINITY*, Nortel Meridian* and Norstar* ECS
Available Configurations	12-slot rack (Rack is expandable in 4-port increments with 4-channel cards and is wall-mountable)
Selectable Lines	Up to 64
Record-on-Demand	Yes
Command Selection	A Law/ μ Law
VOX Relays Conditions	N/O or N/C
Administration	VT100 Terminal
Beep Tone Generator	Optional
Dimensions	Desktop: 8" x 8" x 1 $\frac{3}{4}$ " 205mm x 205mm x 45mm 12-slot rack: 19" x 5 $\frac{1}{4}$ " x 9 $\frac{5}{8}$ " 482mm x 133mm x 245mm
Analog Output Impedence	600 hms
Analog Output Level	-10 dB nominal
Relay Contact Rating	1 A @ 30 VDC
Fuse Rating	1 A slow blow type BUSS GDC or equivalent
Power Supply (one per rack)	Internal. 100-240 VAC, 1.3A 50-60 Hz, 45 Watts maximum
Operating Environment	0-55° C 32-130° F 0-95% relative humidity
Additional Equipment Required	- RS-232 serial cable (DB-9 MF) - One RJ-21 female Amphenol cable for every two cards
Warranty	One-year limited warranty for parts and labor



Product specifications subject to change without notice.

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